

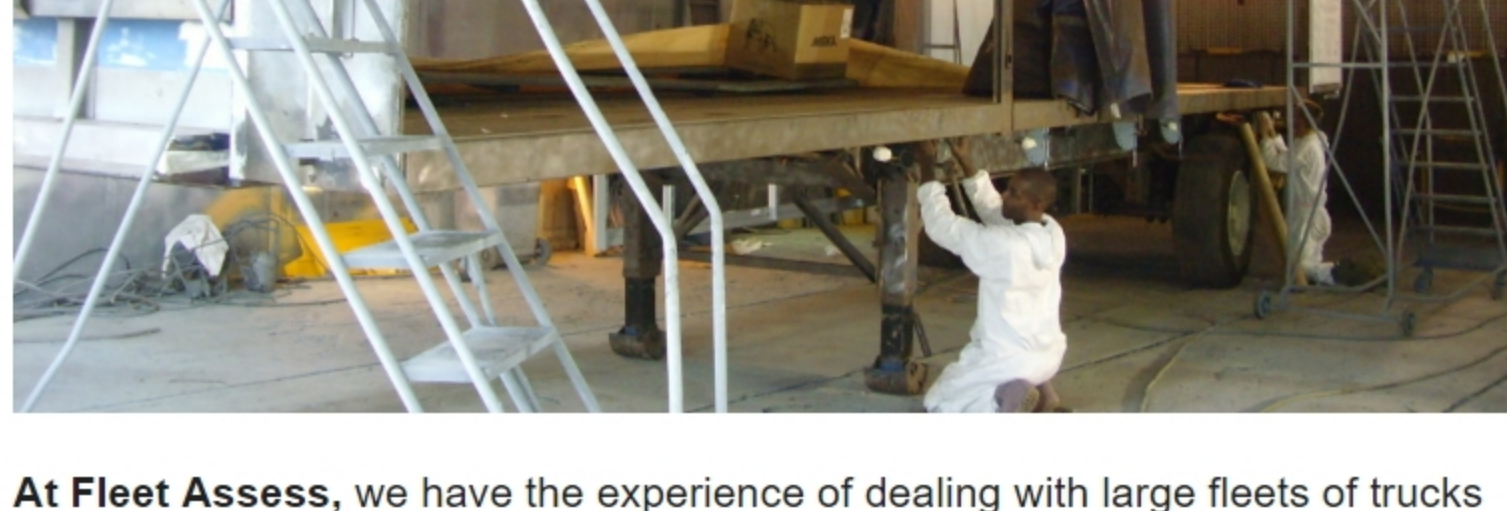
[REPAIRS](#)

[RENTALS](#)

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WORKSHOP TRUCK & TRAILER REPAIRS



At Fleet Assess, we have the experience of dealing with large fleets of trucks and trailers, as we work for companies of all sizes.

Our workshop facilities are fully equipped and staffed to undertake repairs, from servicing to refurbishments on both trucks and trailers.

The workshop is equipped with the latest diagnostic equipment and we carry out general repairs, as well as accident damage repairs and maintenance.

[Contact us today to discuss your truck and trailer repair requirements.](#)

MEET THE TEAM: NIVEN WHITEOAK & CAROL HELM



The Fleet Assess Senior management team and owners

This time it's the turn of the senior management team, Niven Whiteoak, Managing Director and Carol Helm, Director. We speak to both.

What are your backgrounds?

Niven: "My family owned a refrigerated haulage business which is where it started for me from a young age. After completing a Mechanical and Electrical Engineering apprenticeship I moved on to Commercial Trailer Design & Manufacturing, then to Trailer Production Management and UK Sales. This was over a period of 14 years. Next came the Trailer Rental sector which is where I started to understand the difference between supplying new trailers and operating them in the real world. With 25 years' experience of the commercial trailer industry and over 15 years in the trailer rental sector, founding Fleet Assess Ltd was a natural progression for me."

Carol: "I am a Chartered Accountant and have 30 plus years in financial roles, having headed up the Financial and Corporate services for a number of different companies, including Bell Trailer Rental. As well as being responsible for the finances here, I manage the operational day to day and planning."

What do you think makes Fleet Assess unique?

Niven - "We have a totally unique concept in that we are a business focused on providing savings and efficiencies for our customers whilst at the same time providing a full range of trailer services, management and support. Simple, no fuss, one phone call. Our focus is on long term repeat business, fair pricing and absolutely the best quality of product, knowledge & service. I firmly believe we are one of the most conscientious businesses in our industry."

Carol: "We are driven to be the very best at what we do. We have a dedicated team who we train to deliver a hassle-free service to our customers. We offer a one-stop solution, covering all aspects from trailer specification, overseeing the manufacture, PDI to end of life disposal, with all the requirements to run the trailer in between, including R&M contracts, tyre maintenance, finance funding, etc. We always want our customers to have a personal service, no matter how small or large an operation we are dealing with, 'a national service, with a local feel'."

Where do you see the future of Fleet Assess?

Niven: "Very Exciting! There are some fantastic plans in the pipeline for the immediate and long term future. We are nimble and flexible and tend not to let good opportunities pass us by if they suit our business. Keep reading the Fleet Assess Express to be the first to know!"

Carol: "Really exciting times ahead! We have some great opportunities, just recently we have added services such as financing assets, which has been a natural evolution of the total solution they get from us. We will always listen to customers' requirements and match them with a service they come back to time and again."

What do you do outside of the office?

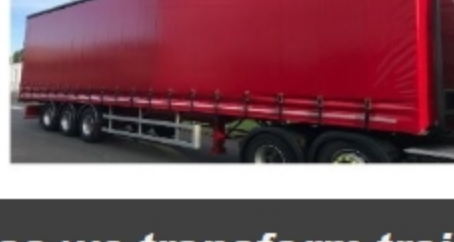
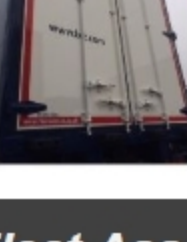
Niven: "I spend as much time with my wife and our family as I can, albeit Paula may disagree! We like to get into the countryside and embrace the great outdoors. We have just returned from a family trip to Nepal in the Himalayas, where we were lucky enough to be able to climb to Everest Base Camp, an amazing place. I always say we like to go the extra mile!"

Carol: "When not working in the office or at home, I love being out with the family, socialising and the odd bit of gardening."

TRAILER TRANSFORMATIONS



Next Level Trailer Refurbishment



At Fleet Assess we transform trailers!

The results of our trailer refurbishment really have to be seen to be believed.

Why might you use this service?

- Extend the life of your trailer/truck
- Sharpen your fleet image
- Modernise
- Update Livery – new design
- New Contract – require different livery/rebrand
- Alter Curtain sided to Flat bed
- Add or remove a tail lift, fit second decks, flush doors to standard doors, etc.

Refurbishment is a cost-effective way of keeping your fleet in tip-top condition. Let us help save you money in the years ahead, with our flexible approach to trailer refurbishment.

[Contact us today to discuss your requirements.](#)

TRISH JOINS THE TEAM



The latest addition to the expanding Fleet Assess team is Trish Cruickshank, who joins us as an Operations Assistant.

Having moved from Hastings to Burnley around four years ago, Trish has been in operational roles prior to joining Fleet Assess with experience of talking to customers on a day to day basis.

She says every day is different, which is fabulous. "I enjoy the variety and the technical knowledge and structure that I am now gaining" she says.

"I enjoy talking to customers and suppliers and arranging national support each and every day" she adds.

Outside of the Fleet Assess offices, Trish spends time with her young family and socialising with friends.



Did you know we could assist you in re-financing your existing trailer fleet to release capital tied up in them?



Flexible Funding by Fleet Assess

Trailer Rentals

Trailer Sales

Truck & Trailer Refurbishment

Fleet Repair & Maintenance

Flexible Funding

